

QUALITY POLICY

COIDAN GRAPHITE PRODUCTS LTD. (the 'Organisation') aims to ensure that its products and services meet the needs of its customers always in accordance with contractual requirements, its policies and procedures. The Organisation operates a Quality Management System that, including aspects specific to the manufacture and supply of carbon and graphite parts, including sales of procured products.

Organisation Management is committed to:

1. Development and improvement of our Quality Management System
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The management of Coidan Graphite Products Ltd. has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving outstanding customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements
3. Maintain the Quality Policy, its documentation and meet its objectives
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Ensure the availability of resources and materials to ensure customer requirements and timescales are achieved

The Organisation complies with all relevant statutory and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements when appropriate, while this Quality is reviewed annually in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff, while copies of the minutes of the Organisation's QMS Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Quality Management System as defined in the Quality Manual.

Signed: _____



Date: 21 March 2024

David Coidan, Managing Director